



# **Patient Hub**

Informed patients are better patients

Empower patients and change behaviours. Save time and money through automation.



Patient Connect is a one-stop-shop for all your patient engagement needs

Personalised news • Health literature • Support and self-care • Automated messaging • Patient surveys • Appointment reminders • Targeted information by email, SMS or smartphone

Patient Connect, from Connected Health





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#### Patient information at each step of the clinical pathway

• Get messages, links and surveys tailored to me, based on my conditions, interests, healthcare providers I visit or the services I use.

#### Regularly receive condition specific news into my inbox

 Help me with self care information, get involved with clinical research, join support groups or new pilots

#### Relevant patient surveys

• Surveys released to me at each step of my clinical pathway, making questions more relevant and easier to answer

#### Citizen participation and involvement

• Target news, information and surveys based on preferences to galvanise my support in the planning, co-design, delivery and evaluation of local services

#### Appointment reminders by SMS and email

• Stay in regular contact with me through different communication channels to ensure I don't waste appointments

#### Get involved

- Sign up for tailored alerts on new guidelines, clinical trial opportunities and clinic changes.
- Receive invitations for relevant events open days, information sessions.

#### Share Survey reports and more

• Find out what other people said in the surveys I took part in

#### Receive personalised news content

- Search news by keyword to ensure that I don't miss anything
- My News, right to my inbox daily, weekly or once a fortnight

#### Public health alerts and information

- Alerts for me, my carers and my family
- Videos and behaviour change info, tailored to me and my demographics

Schedule information along whole clinical pathways to deliver health literature and support pathway by pathway and patient by patient.

Fully integrated with the Patient Connect smartphone app and complete with a world-class patient feedback module, Patient Connect is designed to meet your every patient engagement need.

### Connected Health Pty Ltd

Inform • Empower • Engage

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