

Patient Feedback

The insight you need to deliver real service improvement

Is patient and public voice an essential part of your digital engagement strategy?



Get the right answers from the right person at the right time

Unlimited surveys • Intuitive survey editor • Diagnostic tools • Smart survey selection • Deploy by email and SMS • Automated real-time reporting fully hosted • Monitor performance • Smart reminders • User journeys • Data warehousing • More...

Patient Connect, from Connected Health

Better Informed • Better Care • Better Outcomes

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Increase your response rates

- Make feedback available on a variety of devices
- Personalise my surveys
- Push notifications to automatically invite feedback



Build unlimited surveys and public consultations

- From in-depth experiential surveys to short patient satisfaction forms, create an unlimited number of visually engaging surveys
- Templates provided - simply add your questions
- Give department managers ownership of their own surveys
- Share a corporate library of pictures and video



Make it accessible to all

- Ask and answer questions using video and images, ideal for children and people with learning disabilities
- Provide surveys in multiple languages
- Best-practice, image-based questionnaires



Target your audience

- Use key demographic information to navigate patients to the most relevant survey first time and say goodbye to long lists of surveys
- Segment patient groups and deliver surveys based on specific attributes, e.g. demographics, clinical pathway, etc.
- Improve survey response rates



Make real time analytics and insight really easy

- Hold all your service user feedback in one place and grow this into a true performance monitoring resource
- Real time automated reports
- Data inputting module designed with data entry clerks, for data entry clerks
- Close the feedback loop and demonstrate quality



Benefit from expert support

- A fully hosted solution. There's no need for any internal IT implementation
- Backed up by expert knowledge, advice and support from our team



Turn your data into powerful performance measures with our sophisticated feedback solution. Whether you are designing a consultation, running a Citizen's Panel, or capturing daily patient satisfaction, Patient Connect offers the most powerful tool for the job.

Connected Health Pty Ltd

Inform • Empower • Engage

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