

KEY BENEFITS

- Improve quality of care:** Make it easy for your most qualified employees to quickly pick up open shifts — minimizing the need to rely upon less qualified resources
- Improve workforce productivity:** Fill open shifts in less than five minutes on average so that managers can focus on supporting the delivery of quality care
- Minimize compliance risk:** Access complete audit trails and generate comprehensive reporting on shift acceptance and cancellation
- Improve employee satisfaction:** Deliver fast, two-way communication with employees that provides them with fair and easy access to open shifts

Fill open shifts quickly, efficiently, and fairly

Automate your scheduling processes with mobile technology that allows you to quickly, easily, and fairly fill open shifts. Kronos® Workforce Mobile™ Scheduler is a one-click method of filling shifts that become available after schedules have been created. Facilitating two-way mobile communication between staffing coordinators or nurse managers and their employees, Workforce Mobile Scheduler is the ideal method of finding the right staff members to pick up open shifts.

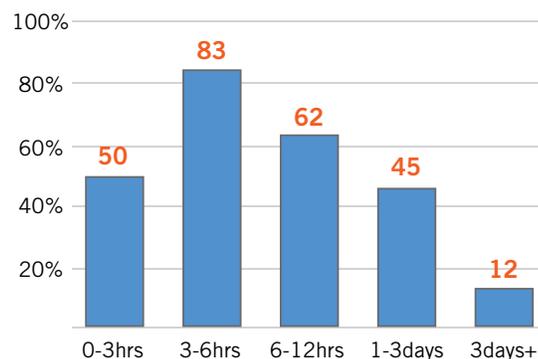
Why Workforce Mobile Scheduler?

Using the intelligence of the Workforce Scheduler™ solution, staffing coordinators and nurse managers can send coverage requests to all eligible employees by using SMS (text), intelligent voice response (IVR), and email. Employees then use these same channels to accept or decline the shifts. And scheduling managers are notified of shift acceptance in a single message, completing the communication loop. The results? Appropriate staffing levels are maintained. Employees appreciate using the mobile communications they're comfortable with. And managers are freed from manual tasks so they can focus their energies on supporting staff members in the delivery of quality care.

Open shifts: the challenge.

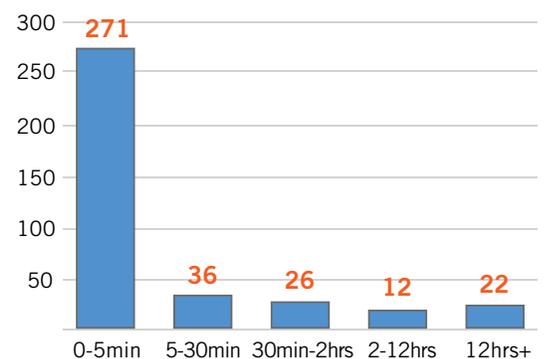
Scheduling coordinators and nurse managers spend a significant amount of time dealing with shifts that open up after schedules have been created and posted. Whether open shifts result from internal factors such as employees calling in sick or external factors including patient volume and demand, unexpected shift openings force managers to resort to time-consuming manual processes to secure the right workers. To fill these open shifts, scheduling coordinators and managers are forced to juggle a variety of criteria, including seniority, skills and certifications, preferences, and overtime thresholds. The result can be inconsistent and unfair assignment of available shifts.

Shift Lead Time



With Kronos Workforce Mobile Scheduler, on average employees notified managers six hours in advance that they would miss an upcoming scheduled shift, thereby improving efficiency.

Response Time



Kronos Workforce Mobile Scheduler allowed scheduling managers to fill most of these open shifts with a qualified staff member in less than five minutes, on average.

Flexible. Convenient. Mobile.

Workforce Mobile Scheduler is a comprehensive employee communication solution that lets you efficiently manage scheduling challenges by leveraging mobile technology. Managers send shift requests to employees on Workforce Scheduler call lists through SMS, IVR, and email. Employees use convenient, familiar mobile technology to accept or decline shifts. Because Workforce Mobile Scheduler is integrated with Workforce Scheduler, shift requests automatically follow your organization's defined business rules to identify and prioritize the list of possible workers. Shifts are filled with the right employees for the position, so you avoid the challenges that can result from having an improper skill mix on a particular shift.

With Workforce Mobile Scheduler, you can also define how shifts will be filled: on a first-come, first-served basis or with the most senior employee to respond within a specified time frame. Both managers and employees are automatically notified of shift acceptance, providing a fast and fair method of assigning available shifts. This can be especially important in healthcare's highly unionized work environments. Workforce Mobile Scheduler provides complete audit logs that document the impartiality of the process.

Integrated with the Workforce Central suite

Because Workforce Mobile Scheduler is fully integrated with the Kronos for Healthcare environment, you can be confident that your business rules and processes will be observed. With user authentication, data integrity, error handling, messaging, and notifications, Workforce Mobile Scheduler delivers an integrated solution that extends the functionality and automation of your Kronos scheduling solution.



TIME & ATTENDANCE

SCHEDULING

ABSENCE MANAGEMENT

HR & PAYROLL

HIRING

LABOR ANALYTICS

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